

**FORD:**  
2010-2011 Ranger

This article supersedes TSB **11-06-19** to update the Parts List.

**ISSUE**

Some 2010-2011 Ranger vehicles may experience window chatter/shudder when the window travels up or down.

**ACTION**

Follow the Service Procedure steps to correct the condition.

**SERVICE PROCEDURE**

1. Remove the exterior mirror. Refer to Workshop Manual (WSM), Section 501-09.
2. Remove the door weather shield.
3. Remove the front door beltline inner and outer weatherstrips.
4. Remove the door glass top run bolt. (Figure 1) (Photo of door glass top run bolt location)

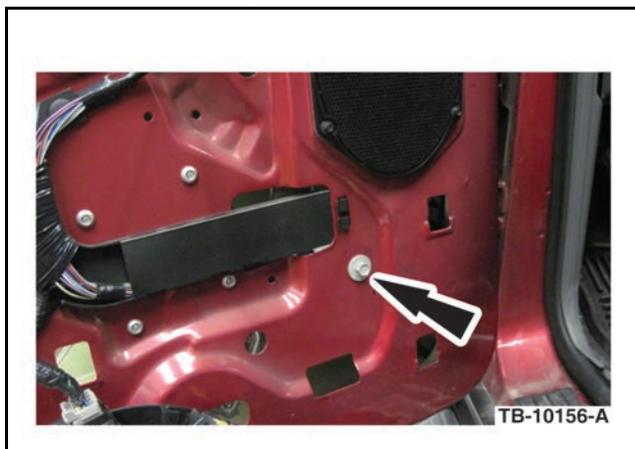


Figure 1 - Article 11-7-30

5. Lower glass to full down position.
6. Remove door glass top run from the door window opening.

7. Lift and rotate door glass top run 90 degrees to remove the run bracket from the top opening of the door.
8. Insert new door glass top run bracket into door and align the run to the flange at the front of the window opening but do not seat.
9. Loosely install the door glass top run bolt.
10. Seat the corner of the door glass top run to the top of the mirror sail flange.
11. Tighten the door glass top run bolt to 12 N•m (106 lb-in).
12. Seat the remainder of the door glass top run to the window opening flange.

**NOTE**

WHEN SEATING THE DOOR GLASS TOP RUN, LEAVE RUN APPROXIMATELY 25 MM (1”) OFF THE FLANGE IN THE 3 LOCATIONS AS SHOWN UNTIL THE CORNERS AND LOWER B-PILLAR END ARE SEATED. THIS HELPS PREVENT POOR FIT AND GAPS AT CORNERS. (FIGURE 2)

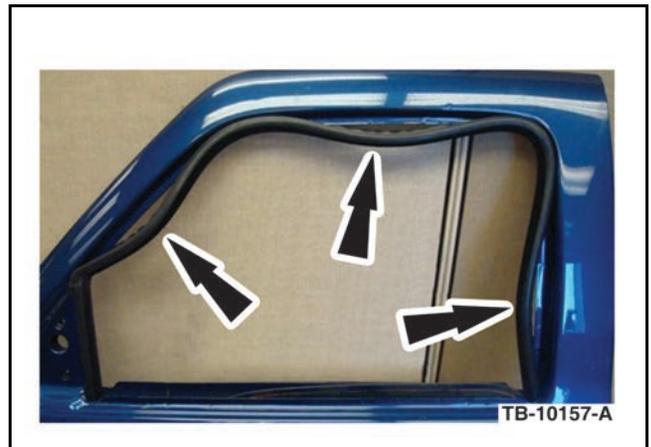


Figure 2 - Article 11-7-30

13. Cut a 10 mm (3/8”) length of 3/8” ID vacuum hose and insert into channel at bottom of center door glass run. (Figure 3)

**NOTE:** The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by “do-it-yourselfers”. Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company’s on-line technical resources.

**TSB 11-7-30 (Continued)**

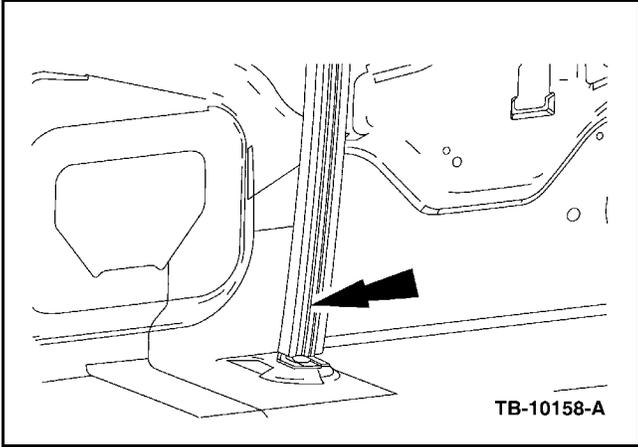


Figure 3 - Article 11-7-30

14. Install the front door beltline inner and outer weatherstrips.
15. Install the door weather shield.
16. Install the exterior mirror. Refer to WSM, Section 501-09.

PART NUMBER	PART NAME
381298-SX49A	Hose 3/8" ID Vacuum Hose
6L5Z-1021452-AA	WeathStrip RH Outer
6L5Z-1021453-AA	WeathStrip LH Outer
8L5Z-1021596-B	Window Channel (RH)
8L5Z-1021597-A	Window Channel (LH)
8L5Z-1021456-A	WeathStrip RH Inner
8L5Z-1021457-A	WeathStrip LH Inner

**WARRANTY STATUS:** Eligible Under Provisions Of New Vehicle Limited Warranty Coverage  
**IMPORTANT:** Warranty coverage limits/policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

OPERATION	DESCRIPTION	TIME
110730A	2010-2011 Ranger: Replace The Door Glass Top Run Includes Time To Install Vacuum Hose, Remove and Install The Exterior Mirror (Do Not Use With Any Other Labor Operations) One (1) Door	0.6 Hr.
110730B	2010-2011 Ranger: Replace The Door Glass Top Run Includes Time To Install Vacuum Hose, Remove and Install The Exterior Mirrors (Do Not Use With Any Other Labor Operations) Both (2) Doors	1.0 Hr.

**DEALER CODING**

BASIC PART NO.	CONDITION CODE
1021596	07